

NCP Blueprint Categories and Associated Topics

## Category 1: Rules, Laws, and Regulations Category 2: Fraud and Risk Mitigation Category 3: Operations Category 4: Products



## Category 1: Rules, Laws, and Regulations (34%)

Demonstrate a comprehensive knowledge of the following topics as they relate to checks with respect to ECCHO Rules (inclusive of Canadian exchange), Uniform Commercial Code (UCC) Articles 3 and 4, Regulation CC, Regulation J, and Federal Reserve Operating Circular 3 (OC3) and generally accepted ACH Rules and Regulation E.

- 1.01 Key terms defined in the rules, laws, and regulations
- 1.02 Eligible items
- 1.03 MICR line repair
- 1.04 Warranties
- 1.05 Indemnification
- 1.06 Error resolution, including adjustments
- 1.07 Imperfect/Non-imageable Item
- 1.08 Indorsements
- 1.09 Presentment
- 1.10 Re-presentment
- 1.11 Returns
- 1.12 Disclosures
- 1.13 Funds availability
- 1.14 Bank settlement & finality

## Category 2: Fraud and Risk Mitigation (27%)

Demonstrate knowledge required to identify fraud and mitigate risk associated with check products and services and to comply with the regulatory requirements, including the Uniform Commercial Code (UCC) Articles 3 and 4, Regulation CC, Bank Secrecy Act/Anti- Money Laundering (BSA/AML) and Federal Financial Institution Examination Council (FFIEC) guidance. This includes these aspects:

- 2.20 Key provisions of laws, regulations, and guidance
- 2.21 Definitions of types of fraud and risk (kiting, alterations, forged indorsement, counterfeit, forged drawer signature, intentional duplicates, theft, stale or postdated checks)
- 2.22 Allocation of risk
- 2.23 Consumer, correspondent, and commercial agreements
- 2.24 Unique risks associated with remote deposit capture products, remotely created checks, electronically created items
- 2.25 Risk mitigation techniques (e.g., positive pay, security features, restrictive indorsements, deposit thresholds)
- 2.26 Data security and data breach
- 2.27 Business continuity/disaster recovery



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Category 3: Operations (33%)	Category 4: Products (6%)
<ul> <li>Demonstrate a comprehensive knowledge of all aspects of check operations. In addition, demonstrate awareness of key standards such as ANSI and ACH formats.</li> <li>3.30 Item processing <ul> <li>Point of capture (customer, branch, lockbox, ATM, other bank, third party processor)</li> <li>Item Capture (paper and electronic)</li> <li>Quality analysis</li> <li>Proofing and balancing transactions</li> <li>Clearing, including Automated Clearing House (ACH) conversion</li> <li>Posting</li> <li>Reconcilement</li> <li>Bank settlement</li> </ul> </li> <li>3.31 File control <ul> <li>Rejected items and files</li> <li>Transmission and acknowledgment</li> </ul> </li> <li>3.32 Exception handling <ul> <li>Exception dispositioning</li> <li>Returns</li> <li>Adjustments</li> <li>Quality control</li> <li>Reclamations (Treasury Checks)</li> </ul> </li> <li>3.33 Retention, retrieval, and destruction</li> <li>3.34 Account statements</li> <li>3.35 Application of ANSI Standards <ul> <li>IRD format (X9.100-140)</li> <li>MICR line (X9.100-148)</li> </ul> </li> </ul>	<ul> <li>Demonstrate a basic knowledge of check products (commercial and consumer) including the following topics:</li> <li>4.40 Check types (remotely created checks, money orders, substitute checks, official checks, treasury checks, government checks and warrants)</li> <li>4.41 Global checks (US dollar foreign checks, non-US denomination checks)</li> <li>4.42 Check conversion (ARC, POP, BOC, RCK)</li> <li>4.43 Corporate and correspondent cash management products <ul> <li>Account reconciliation products</li> <li>Positive pay</li> <li>Controlled disbursement</li> <li>Remittance processing</li> <li>Image cash letter</li> <li>Remote deposit capture</li> <li>Float</li> </ul> </li> <li>4.44 Consumer check services <ul> <li>Account statement (check return, image statement)</li> <li>Image retrieval</li> <li>Remote deposit capture</li> <li>Online and mobile banking</li> </ul> </li> </ul>